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| Pavilion Pirates Preschool  Baden-Powell Lodge,  Pavilion Road,  Off Woodhouse Lane,  Botley,  SO30 2EZ  Contact During Session:  07769177701 | ***Registered Charity:1185950***  **2001-2021**  **20 Years**  ***Registered with Ofsted***  ***Supported By***  ***small for partnership publications*** |

**2.4 Parent Code of Conduct**

**Policy Statement**

Pavilion Pirates Preschool understands the importance of maintaining positive relationships with parents/carers. The purpose of this policy is to provide a reminder to all staff, parents, carers and visitors to preschool about expected conduct so that we work together to ensure a safe and positive environment for all children.

**Aim:**

To ensure positive relationships with parents and members of staff to benefit the children’s learning, development and sense of security. To ensure mutual respect between staff members and parents is maintained at all times.

**Respect and Concern for Others**

We expect parents, staff, committee and visitors to show respect and concern for others by:

* supporting the respectful ethos of our preschool by setting a good example in their own speech and behaviour towards others;
* working together for the benefit of children. This includes approaching the

preschool to resolve any issues of concern, discussing and aiming to clarify

any specific events in order to bring about a positive solution (see Complaints

Policy)

* respecting the preschool environment.
* observing the preschool rules regarding privacy with regard to the use of social media and sharing images
* respecting the mobile phone policy by not using mobile phones or smartwatches on the preschool premises.

If it is deemed that a parent is acting in an inappropriate manner to a member of staff, one of our Trustees, another parent or visitor then the following steps will be taken: -

A meeting with the parent and the Lead Practitioner (including another member of staff) will be held to find a resolution to the problem. If no resolution can be reached, and the parent continues to act in an inappropriate manner, the decision may be made to request that the child leaves preschool with immediate request.

It should also be noted that if required the preschool may refer the matter to an independent third party, for example, social services or the police.

An inappropriate manner may include the parent: -

Swearing, shouting or raising their voice at a member of staff, another parent or one of our Trustees.

Any unwanted physical contact with a member of staff.

Talking negatively about a member of staff to their child or in front of their child.

Pavilion Pirates Preschool has a duty of care to all children and staff that are at the preschool and it should be noted that at no point will abusive behaviour or conduct be deemed acceptable.

**2.4 Parent Code of Conduct**

**This policy was adopted by Pavilion Pirates Preschool CIO**

**On 21.07.2021**

**Date reviewed Every three years or as required**

**Signed on behalf of the provider**

**Name and Role of Signatory Linda Noble (Trustee/NI)**

**Signed on behalf of the provider**

**Name and Role of Signatory Helen Travers (Trustee)**

**REVIEW DATE 21.07.2026**